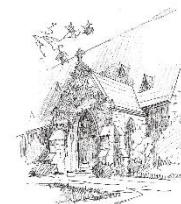


ST. MARY'S OUTREACH CENTER 2014 ANNUAL REPORT



Introduction

St. Mary's Outreach Center (SMOC) is a nonprofit 501(c) (3) whose mission is to help economically disadvantaged seniors maintain self-sufficiency and live independently with dignity and self-respect. Our geographic area includes the neighborhoods of Hampden, Medfield, Remington, Woodberry, Hoes Heights, and Wyman Park in Baltimore City. We are able to support these seniors with hands-on assistance in getting the benefits of local, state, and federal programs for which they are eligible. SMOC works confidentially face-to-face with the seniors making them feel safe and comfortable. Our clients place a tremendous amount of trust in the staff at St. Mary's.

Every new year is an exciting one for SMOC and our clients. We plan our special events for the new year and plan how we can help the seniors on a day-to-day basis with forms, applications, paperwork, and Medicare issues, to name a few. Each year during open-enrollment period, the Medicare process is a major issue for St. Mary's and all of our clients. We hold informational sessions and combine that with a luncheon or an ice cream social. We also help them individually with their own Medicare choices. Medicare is one of the most confusing, complicated issues with which the seniors must deal every single year so we are thankful that we are available to assist them.



The senior luncheon that we held this past February was very successful! We had someone speak on Medicare and the Affordable Care Act, followed by a warm, delicious luncheon. It was a very informative time but also a great time of fun and fellowship for the seniors to get together and visit with each other. Simply gathering together as a group is a very important part of enhancing the quality of life for the seniors. We also promote self-sustainability by endowing our clients with the means to feed, shelter and clothe themselves, as well as pay for medications and other necessities of life.

We have built a wonderful, trusting relationship with the seniors in our working areas and look forward to keeping that relationship and commitment to them strong for years to come!

"St. Mary's Outreach Center is the premiere organization serving vulnerable older adults of the community. They have the trust of the community, and that's the important part; they don't make promises that they can't deliver on." E.G.

Information & Referral Services

SMOC staff helped over 705 individuals with 6,186 service requests in 2014. While not every request results in a client gaining financial resources or saving money, our efforts helped clients realize measurable benefits in excess of \$569,993.

SMOC serves lower income elderly residents in Zip Code 21211. Many of these people have great difficulty navigating the complex systems of the government. Most of them are incapable of accessing, or uncomfortable with, online information and forms, and are distrustful of people they don't know. SMOC

helps bridge the gaps so that our clients do not miss out on benefits they are entitled to receive or emergency assistance they truly need.

SMOC assisted:

- 566 people file Energy Assistance applications for an annual benefit totaling \$135,000.
- 251 people apply for Food Stamps for an annual value of \$103,500.
- 179 people apply for QMB/SLMB, a program that assists seniors by providing supplementary funding for Part B and Medical Assistance. While the amount of Medical Assistance can't be measured, the Medicare Part B assistance had an annual value of \$106,998.
- 217 people apply for Renter or Homeowner tax credits with an annual value of \$75,000.
- 206 people sort out their best Medicare Part D options and qualify for extra help with a value of \$85,120.
- 81 people qualify for discounted water bills for an annual savings of \$11,160.
- 43 people apply for assistance from the Fuel Fund of Maryland with an annual benefit of \$25,950.

In addition, SMOC referred over 400 people for help with medical care, transportation, legal services, food and other essentials of living.

SMOC services also included typing letters for people and even reading letters to people and writing checks for clients who are functionally illiterate. Over the years, through word-of-mouth and community outreach efforts, SMOC has become the place where older residents and their families turn for help. When SMOC can't help them, we always refer them to some place that may be of assistance.

“Wanted to let you know that I am very appreciative of your help and kindness that you show me whenever I need help with things. There should be more people in the world like you.” D.N.

Senior Programs

SMOC sponsors a wide range of social and educational programs for older adults.

During 2014, parties were held for Mother's Day and Father's Day. There was a summer picnic, Ice Cream Social and a Fall Harvest Luncheon, to name a few. These parties are very important socialization opportunities for our clients and often involve people who have no family in the area. St Mary's luncheon programs served some 566 people during the course of the year.



SMOC also conducts Health Fairs with the cooperation of the University Of Maryland School Of Pharmacy. These are organized with the help of Dr. Nicki Brandt, a SMOC Board member. Dr. Brandt and her pharmacy students take blood pressures, present a talk on a healthy heart and diabetes, go over medications and also get the Maryland School of Dentistry involved to do oral cancer screenings.

One of our goals has been to become handicap accessible, and this past March, SMOC moved from its overcrowded quarters in the basement to a newly remodeled suite of offices. We now have room for

growth so we can serve more people upstairs in our current building. We are now handicap accessible! This has made things so much easier for our seniors! Those with limited mobility no longer have to worry about steps. We also now have private office space in which to meet with our clients. This is very important since we deal with sensitive health and financial information for every client.

“Just a BIG thank you for all your work on the Mother’s Day Tea. Everything worked out just right.” J.M.

Community Outreach & Partnerships

SMOC staff maintains a community presence by attending neighborhood association meetings in Hampden, Medfield, Remington and Wyman Park. These meetings, along with informational notices in neighborhood newsletters and senior apartments, help connect people with SMOC.

SMOC has contact with area churches through the HWRMW Christian Fellowship and runs the Community Service Office at the Food Pantry.

SMOC is engaged in active partnerships with, the Hampden Family Center, the Fuel Fund of Maryland, Roland Park Place, Integrate, Meals on Wheels, the Baltimore CASH Campaign, the Franciscan Center, Baltimore City Department of Social Services, Baltimore City Health Department Office of Aging and CARE Services, Feeding the People, MEAP, Action In Maturity (AIM), St. Mary’s Roland View Towers, and the Maryland Food Bank, to name a few.

“I may not always know what to do, but I always know who to turn to. Thank you for being there ...for everything.” C.B.

Volunteer Acknowledgements

SMOC has some dedicated volunteers who contributed a total of 475 hours of their time and talent to our efforts. We could not carry out our mission without these valuable volunteers!

- Ginny Allen
- Dr. Brandt and her pharmacy students
- Fritz Briggs
- Fran Brown
- Betty Callahan
- Betsy Childs
- Tasha Cornish
- Faith Mennonite High School Choir
- Patricia Fidler
- Bridget Finnerty
- Debbie Finnerty
- Jackie Harris
- Integrate
- Rev. Wayne Larson
- Cappi McDaniel
- William P. Miller
- Lucy Muffoletto
- Chris Naylor
- Janet Neer
- Elie Randrup
- Roland Park Place – Staff and Residents
- Martha Roll
- Susan Rose
- Ken Simmons
- Terry Snyder
- St. Matthews UMC Youth Group
- Sunday School Students (LHUMC)
- Jody Waters
- Bobby Waybright
- Louis Willett
- Thelma Winn

Friends & Supporters

The valuable work of the St. Mary's Outreach Center could not be done without the generous financial assistance of these foundations, businesses, and individuals. Thank you!

Foundations & Grants

Abell Foundation
Baltimore Women's Giving Circle
Charles T. Bauer Foundation
Corckran Family Charitable Foundation
Digges Fund/Baltimore Community Foundation
Dresher Foundation
France-Merrick Foundation
Good Shepherd United Methodist Church
Kelly Emergency Fund/Baltimore Community Foundation
Marion I. & Henry J. Knott Foundation
John J. Leidy Foundation
Lutheran Home and Hospital Foundation
Miles White Beneficial Society of Baltimore City
Mitzvah Fund for Good Deeds
St. Thomas Aquinas
Edward & Della Thome Foundation
T. Rowe Price
Harry & Jeanette Weinberg Foundation, Inc.

Businesses

Bluestone Restaurant	Miss Shirley's
BSO	Mom's Organic Market
Center Stage	Mud and Metal
Cloud 9	National Aquarium
Conrads Crab House	Orioles Organization
Corradetti Glassblowing Studio & Gallery	Parts & Labor Restaurant
The Dizz	Radisson Hotel at Cross Keys
Eddies of Roland Park	Raven's Organization
Falkenhan's Hardware	Roland Park Place
Gertrude's	Ruth's Chris Steak House
Graul's Market	The Chop Shop
Hampden Family Center	Wegman's
Integrace	Wockenfuss Candies
K & K International	Zeke's Coffee
K & S Automotive	Zoll Art Studios
McCormick & Company	

Individual Supporters

Ms. Virginia B. Allen
Doug Armstrong
The Rev. Scott Bellows
Edith Bernstein
Sherry Billig
Elizabeth Billiske
Mr. and Mrs. Robert Bonnell
Janice Bowen
Dr. Nicole Brandt
Fritz Briggs
Dr. and Mrs. Phil Briscoe
Ms. Fran Brown
June Brown
Edgar W. Buebel, III
Kimberly Canatella
Michael Cantor
Pat Chalfant
Judith Chalk
Mary Chinquina
Mr. and Mrs. Herbert Clark
Doris Crossland
Tom Crowell
Linda Davis
Patricia N. Drehoff
Mr. and Mrs. Walter Eisner
Mr. Arnold Eppel
Ms. Alice Ann Finnerty
Ms. Debbie Finnerty
Ms. Sara Fishman
Ms. Hannah Flaks
Ms. Joan Floyd
Laura Fonner
Tonia Garman
Jeffry Gatlin
Mrs. Denise Genuit
Jeanne Gildee
Mr. & Mrs. Fred Gorman
Ms. Carol D. Hamilton
Jackie Harris
Allen Hicks
Mr. Bob Jarvis
Mr. and Mrs. Kim Kennedy
William Krulak
Denise E. Kunkel
Vickie Lapicki

The Rev. Wayne Larson
Brian Leach
Rev. Sarah Lewis
Ms. Anne Lilly
Ms. Janice L. MacGregor
Bernadine McAllister
Susan Lynn McAvoy
Mr. & Mrs. Louis B. McCarthy
Rev. Bonnie McCubbin
Ms. Cappi McDaniel
Mr. Robert Michocki
Jennifer J. Mielke
Mr. William P. Miller & Janet Neer
Mr. Gary Montgomery
Mr. and Mrs. Ray Murphy
Ms. Christine Naylor
Anna C. Noon
Ms. Anita O'Neill
Ms. Eleanor D. Parker
Susan Patry
Ms. Ann Patterson
Ms. Michele Q. Peddie
James Popa
Ms. Diane Proctor
Vince Pullara
John H. Purdy
Marsha D. Ramsay
Marjorie B. Richmond
Mr. and Mrs. Pete Randrup
Ms. Kathy Roberts
Michelle Robey
Roland Park Place
Ms. Martha Roll
Ms. Susan Rose
Dr. and Mrs. Warren Rothman
Ms. Nancy Rouse
Mr. & Mrs. Art Ruby
Mr. Dowell Schwartz
Amy Siepka
Mr. and Mrs. Kenneth Simmons, Jr.
Ms. Antoinette Simmont
Krystina Smith
Ms. Shellie Smith
Ms. Theresa Snyder
Ms. Robin R. Somers

Bette Spiegel
Greg Spradlin
Ms. Sally Swygert
Helen Szymkowiak
Ms. Ashby and John Thompson
Ms. Linda Thompson
Mr. Michael W. Tyre
Mary Ellen Vanni
Mr. and Mrs. Burns Waters

Ms. Barbara Waybright
Mr. and Mrs. Fred Wilhelm
Lindoris Wilson
Ms. Thelma Winn
Carol Wolbert
Mr. and Mrs. Eric Woods
Ms. Anne M. Wyatt-Brown

Special Partnerships

Integrace
Roland Park Place
University of Maryland School of Pharmacy

Who We Are

Board of Directors

The Rev. Wayne H. Larson, Board Chair
Ms. Elie Randrup, Secretary
Ms. Martha M. Roll, Treasurer
Dr. Nicole J. Brandt
Ms. Tasha Cornish

The Rev. Bonnie McCubbin
Ms. Teresa Snyder
Mr. Lou Willett
Ms. Thelma Winn

Staffing

Sandra Simmons, Executive Director
Carol Wolbert, Resource & Referral Specialist
Chris Naylor, Bookkeeper
Fred Gorman, Office Manager
William P. Miller, Consultant

2014 Budget

Income:

Grants	\$124,900
Donations/Public Support	33,259
Other income	21,422
TOTAL	\$179,581

Expenditures:

Personnel	\$114,883
Office Operations	24,219
Other Program Costs	16,142
Office Capital Improvements	35,552
TOTAL	\$190,796

Surplus (deficit) (\$11,215) *

*Remodeling carryover funds from 2013 – with an amount equal to the listed deficit so that the balance is zero

St. Mary's Outreach Center
3900 Roland Avenue
Baltimore, MD 21211
410-366-3106
smoc3900@comcast.net
Website: smocbaltimore.org